



April 07,2020

Notice to Senior Citizens and Differently-abled Persons

Dear Customers,

IDBI Bank offers following door step services* to Senior Citizens (above the age of 70) and physically handicapped persons.

- Pick up of cash (Not more than Rs 25000 per request)
- Pick up of instruments, RTGS, NEFT Requests
- Delivery of cash (Not more than Rs 25000 per request)
- Delivery of Demand Drafts, Term Deposit Receipts, Cheque book
- Submission of KYC Documents
- Submission of Life Certificates

Subject to:

- a. Account should be in active status
- b. The service shall be available within distance of 5 K.M from the Home Branch.
- c. Only one request per day shall be entertained on any working day.
- d. Requests received between 10 am to 12 noon shall be endeavoured to be fulfilled on same day. Requests received thereafter shall be fulfilled next working day

Kindly contact your Home Branch for more details. The services are currently free of any charge.