

**ADDRESS AND AREA OF OPERATION OF BANKING OMBUDSMAN ACROSS
INDIA**

Sr. No.	Address of the Office of the Banking Ombudsman	Area of Operation of BO	Nodal Officer of the Bank
1	Ahmedabad C/o Reserve Bank of India La Gajjar Chambers, Ashram Road, Ahmedabad – 380 009.	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman & Diu	Shri Santosh More IDBI Bank Ltd., 1 st Floor, IDBI Complex, Off C G Road, Near Lal Bungalows, C G Road, Ahmedabad – 380 006. Tele Nos. – 07926425736/ 07966072636. Fax No. – 07966072773 Email ID – santosh.more@idbi.co.in
2	Bangalore C/o Reserve Bank of India 10/3/8, Nrupathunga Road, Bangalore – 560 001.	Karnataka	Shri Vikram Kadam IDBI Bank Ltd., No. 32/32-1, Khaleel Plaza, R V Road, Opp Vijaya College, Basavanagudi, Bangalore – 560 004. Tele No. – 080-26579680 Fax No. – 080-26579681 Email ID - vikram.kadam@idbi.co.in
3	Bhopal C/o Reserve Bank of India Hashangabad Road, Post Box No. 32, Bhopal – 462 011	Madhya Pradesh and Chattisgarh	Shri Mrudul Chitale IDBI Bank Ltd., 2nd Floor Alankar Chambers, Ratlam Kothi, A.B.Road Indore, Madhya Pradesh - 452001. Tele No. – 0731-2528355 Fax No. – 0731-2518101 Email ID – mv.chitale@idbi.co.in
4	Bhubaneshwar C/o Reserve Bank of India, Pt. Jawarhalal Nehru Marg, Bhubaneshwar – 751 001.	Orissa	Shri Srinivasu Penkey IDBI Bank Ltd., IDBI House, Janpath, Ground Floor, Unit IX, Bhubaneshwar Branch, Bhubaneshwar – 751022. Tel.No. – 0674-6616543 Fax No. – 06742540530 Email: srinivasu.penkey@idbi.co.in

5	Chandigarh C/o Reserve Bank of India New Office Building, Sector – 17, Central Vista, Chandigarh – 160 017.	Himachal Pradesh, Punjab and Union Territory of Chandigarh & Ambala, Panchkula & Yamunanagar districts of Haryana	Shri Om Prakash IDBI Bank Ltd., SCO – 55,56,57, Sector – 8C, Madhya Marg, Chandigarh – 160 018. Tele No. – 0172-5005600 Fax No. – 01724346300 Email ID – om.prakash@idbi.co.in
6	Chennai C/o Reserve Bank of India, Fort Glacias, Chennai – 600 001.	Tamil Nadu, Union Territories of Pondicherry and Andaman and Nicobar Islands	Shri R Chandrasekhar IDBI Bank Ltd., 44/86, 4th Avenue, Ashok Nagar, Near R3 Police Station, Chennai 600 083. Tele No. – 044-24719998 Fax No. – 04424719994 Email ID – r.chandrasekhar@idbi.co.in
7	Guwahati C/o Reserve Bank of India Station Road, Pan Bazar, Guwahati – 781 001.	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland & Tripura	Shri Arabinda Bordoloi IDBI Bank Ltd., IDBI Building, G. S. Road, Guwahati – 781005 Assam. Tele No. – 0361-6111107 Fax No. – 0361-2529853 Email ID – arabinda.bordoloi@idbi.co.in
8	Hyderabad C/o Reserve Bank of India 6-1-56, Secretariat Road, Saifabad, Hyderabad- 500 004.	Andhra Pradesh	Shri Ritesh Sripad Uttarkar IDBI Bank Ltd., Mahavir House, Basheerbagh Square, Hyderabad – 500 029. Tele No. – 040-27243121 Fax No. – 040–3220373 Email ID – ritesh.uttarkar@idbi.co.in
9	Jaipur C/o Reserve Bank of India, Ram Bagh Circle, Tonk Road, Post Box No. 12, Jaipur – 302 004.	Rajasthan	Shri Awadh Narain Misra IDBI Bank Ltd., D-24, Duralabh Niwas, Prithviraj Road, C Scheme, Jaipur – 302001. Tele No. – 01415108082 Fax No. – 0141 236174 Email ID – an.misra@idbi.co.in

10	Kanpur C/o Reserve Bank of India M.G. Road, Post Box No.82 Kanpur – 208 001.	Uttar Pradesh (excluding district of Ghaziabad) and Uttaranchal	Shri Ram Ekwil Prasad IDBI Bank Ltd., 2, M.G.Marg, UPCB Building, Hazratganj, Lucknow - 226001 Tele Nos. – 0522-261991218 Fax No. – 0522-2619919 Email ID – ram.ekwalp@idbi.co.in
11	Kolkata C/o Reserve Bank of India, 15, Netaji Subhas Road, Kolkata – 700 001	West Bengal and Sikkim	Shri Partha Pratim Biswas IDBI Bank Ltd., 7 th Floor, 44 Shakespeare Sarani, P.B. No. 16102, Kolkata – 700 017, Tele No. – 033-66337633 Fax No. – 03366338812 Email ID – pp_biswas@idbi.co.in
12	Mumbai C/o Reserve Bank of India, Garment House, Ground Floor, Dr. Annie Besant Road, Worli, Mumbai – 400 018.	Maharashtra & Goa	Mrs. Kiran Sushil Balwani Head - Customer Care Center IDBI Bank Ltd 19th Floor, IDBI Tower, WTC Complex, Cuffee Parade, Mumbai- 400 005 Phone- 022- 6655 2137 Fax- 022- 2216 5195 icare@idbi.co.in
13	New Delhi Shri M Rajeshwara Rao The Banking Ombudsman, C/o Reserve Bank of India, 2nd Floor, 6, Sansad Marg, New Delhi – 110 001.	Delhi, Haryana, Jammu and Kashmir and Ghaziabad district of Uttar Pradesh & except Ambala, Panchkula & Yamunanagar districts of Haryana	Shri Deepak Bundel IDBI Bank Ltd., 2nd Floor 51/3, Desh Bandhu Gupta Road Karol Bagh (Opposite Khalsa College) New Delhi Pin : 110005 Tel.No.: 011-43294127, 43294118 Fax No: 011-45789668 Email id: deepak.bundel@idbi.co.in
14	Patna “Biscomaun Towers” 2 nd Floor, West Gandhi Maidan, Patna – 800 001.	Bihar and Jharkhand	Shri Abhishek Pathak IDBI Bank Ltd., Arihant Complex, Ground Floor, Nagar Nigam Road, Sagra, Varanasi – 221002. Tele No. – 0542-6556513 Fax No. – 05422226505 Email ID – a_pathak@idbi.co.in

15	Thiruvananthapuram C/o Reserve Bank of India, Bakery Junction Thiruvananthapuram – 695 033.	Kerala and Union Territory of Lakshadweep	Shri K.S. Krishnamoorthy IDBI Bank Ltd., Kattukaran Business Centre, Bldg. No. 37/715, S.A. Road, Near Elamkulam Little Flower Church, Kadavanthra, Kochi – 682 020. Tele No. – 0484–2207326 Fax No. – 0484-2203964 Email ID – ks_krishnamoorthy@idbi.co.in
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