FAQs of Corporate Inet Banking

S. No.	Frequently Asked Questions	Answers
1	Login to IDBI Bank Corporate Inet Banking	A customer should have a valid Login ID and I-Net Password (Login password) to log into I-Net Banking.
2	URL for Internet Banking?	https://inetcorp.idbibank.com Or Customers may Login Corporate Net Banking by selecting **Corporate** option from the dropdown available in the Home Page of https://www.idbibank.in
3	What is Login ID?	User has to use Corporate ID.(dot)User ID for Login to application. Example: If Corp ID is ABC & User ID is RAVI. Login ID will be ABC.RAVI
4	Is Login ID/Password case sensitive?	User Id is not case sensitive but password(s) are case sensitive.
5	What is Login/Transaction password expiry date?	Password expiry of Corporate User is 30 days. User may change the password before its expiry else User will be prompted to change password forcefully after 30 days
6	Process for Inet Banking registration if User is not registered for Internet Banking?	Visit any IDBI Bank Branch and submit Inet Banking request with required documents. The passwords will be sent to the branch and same may be collected by submitting an acknowledgment.
7	How to Reset Password if forgot?	User has to submit a request at any IDBI Bank Branch for resetting of the passwords. The passwords will be sent to the branch and same may be collected by submitting an acknowledgment.
8	How to check existing Inet Banking Limit?	Go to Main Menu--> Enquiry Facility --> Inquire Limit
9	If Login Password is disabled?	Login password will be disabled if user enters incorrect Login password for 5 consecutive times
10	If Transaction Password is disabled!	Transaction password will be disabled if user enters incorrect Transaction password for 3 consecutive times
11	How to Enable Login/Transaction Password if disabled?	Visit any IDBI Bank Branch and submit a request
12	How to enable OTP if it is disabled with below error on Transaction confirmation screen *"The user cannot logon at this time. Contact the bank for further*	OTP functionality is disabled when user enters incorrect OTP for 5 consecutive times. User needs to visit any IDBI Bank Branch and submit request to enable OTP functionality

	information."	
13	If the below error is displayed at the time of Login *"Login not allowed/ The user cannot logon at this time"?*	User is not allowed to login, If the above error is displayed, customer has to visit any IDBI Bank Branch & submit a request
14	If the below error is displayed "Transaction not allowed"?	Visit any IDBI Bank Branch and submit request for allowing the transaction access.
15	What is session time out?	If there is no activity for more than 5 minutes after login to I-Net Banking, the session will be terminated automatically in order to avoid unauthorized access
16	When does Inet Banking access expire?	I-Net Banking access expires if it is not used for more than 180 days
17	How to change Image/Phrase user enters at the first time of Login to Inet Banking?	Go to My Profile --> Security Setting --> Update Channel Login ID --> Internet Channel --> Click on Update. Once the Login ID is changed, thereafter user will be able to login with new login ID.