



**Charges for Doorstep Banking Services extended to Senior Citizen Customers  
(above the age of 70 years) and Differently abled Customers**

<b>Request</b>	<b>Proposed Service Charge per visit ( Exclusive of GST)</b>
Financial <i>(Pick up of cash*, Pick up of cheques, RTGS, NEFT Requests and Delivery of cash*)</i>	Rs.100
Non-Financial <i>(Submission of KYC Documents and Life Certificates)</i>	Rs.50

*\*(Upto Rs. 25,000 per request)*

**Terms & Conditions:**

- a. Account shall be in active status.
- b. The service shall be available, on request only, within distance of 5 K.M from the Home Branch.
- c. Only one request per day shall be entertained on any working day.
- d. Requests received between 10:00 AM to 1:00 PM shall be endeavoured to be fulfilled on same day. Requests received thereafter shall be fulfilled next working day.
- e. Requests for Doorstep Banking Services can be availed from Home Branch only.

For any further details, customers may contact their home branch(s).